Quick UI Infolinks for Employers and Third-Party Agents

Appeals

- You may file an appeal with the **Lower Appeals Division** (**labor.maryland.gov/uiappeals/**) if you disagree with a determination.

  Contact: by phone at **410-767-2421**, by fax at **410-225-9781**, or by email at **UILowerAppeals.Labor@maryland.gov**.

- If you disagree with a Lower Appeals decision, you may appeal it to the **Board of Appeals** (**labor.maryland.gov/uiappeals/apboard.shtml**).

  Contact: by phone at **410-767-2781** or by email at **dluiboardappeals-labor@maryland.gov**.

BEACON 2.0

BEACON 2.0 is a fully modernized unemployment insurance (UI) system that integrates benefits, appeals, and tax functionalities.

To sign in or activate an account, visit **BEACON 2.0** (**employer.beacon.labor.md.gov/**).

In BEACON 2.0, employers can:

● **Submit required reports and information, as well as supporting documents**	● **Respond to Requests for Separation Information**
● **Submit wage reports and pay contributions**	● **File appeals, and much more**

For information about activating a BEACON account, see:

- Employers and Third-Party Agents Account Activation Information (**labor.maryland.gov/uim/employer/uimempacctact.shtml**).

For more information see:

- BEACON 2.0 Employer and Third-Party Agent Tutorial Videos (**labor.maryland.gov/employment/uitaxapps.shtml#empvideos**).

Contact Information

- **Employer Call Center**: Receive answers to your questions about experience rates, tax enforcement, benefit charge correspondence, reimbursing employers, and much more.

  Call 410-949-0033, Monday - Friday, 8:00 a.m. to 4:30 p.m.

- **In-Person Kiosk Services**: Employers may meet with a live agent via a video chat. Schedule an appointment online: (**app.acuityscheduling.com/schedule.php?owner=23132017**).

Contributions

You can view your UI tax rate information and benefit charges in **BEACON 2.0**.

- For the current tax table, see: (**labor.maryland.gov/employment/uitrustfundpoints.shtml**).
- For information about rates and benefit charge statements, see: (**labor.maryland.gov/employment/uitaxexpratefaqs.shtml**).

Information Needed From Employers

- **Request for Separation Information**: If an employee files a Maryland UI claim, DUI will request information from the employer through a **Request for Separation Information** notice.

  For more information, see the Employer Layoff Obligations flyer (**labor.maryland.gov/employment/uiemplayoffobligationsflyer.pdf**).
- **Report New Hires**: Employers are required to report new hires and rehires in Maryland to the **Maryland State Directory of New Hires** (**mdnewhire.com**).
- **Quarterly Contribution Report**: Maryland employers must file **Quarterly Contribution Reports** and should use **BEACON 2.0** to do so. To learn more, see Questions 9 and 11 on the Employers' General UI Contributions Information and Definitions webpage (**labor.maryland.gov/employment/empfaq.shtml#file**).

MD Unemployment for Employers Mobile App

- Download from the **iOS App Store** (**https://apps.apple.com/us/app/md-unemployment-for-employers/id1534099637**)
- Download from the **Google Play Store** (**https://play.google.com/store/apps/details?id=gov.maryland.ui.employer**)

Report Fraud

- To report fraud to DUI, submit a **Request for Investigation of Unemployment Insurance Fraud** (**labor.maryland.gov/forms/uifraudtipform.pdf**).
- To learn more, see the Employers - Prevent Costly UI flyer (**labor.maryland.gov/employment/uiemppreventcostlyuifraudflyer.pdf**).

UI Resources

- DUI Website (**MDunemployment.com**)
- Employers' Quick Reference Guide (**labor.maryland.gov/employment/empguide/empguide.pdf**)
- Flyers, Forms & Publications for Employers & Third-Party Agents (**labor.maryland.gov/employment/uitaxpub.shtml**)
- Helpful Resources for Employers (**labor.maryland.gov/employment/uitaxresources.shtml**)